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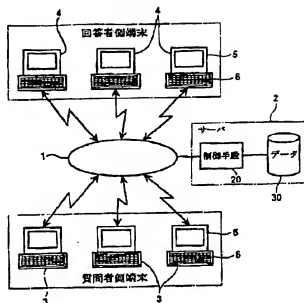
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TITLE : METHOD AND SYSTEM FOR ANSWERING QUESTION, AND RECORDING MEDIUM WITH RECORDED QUESTION/ANSWER PROGRAM



ABSTRACT : **PROBLEM TO BE SOLVED:** To provide a method and a system for answering question and a recording medium with a recorded question/answer program which can select optimum answerers for various questions and present adequate answers to the questions.

SOLUTION: The question/answer system has a question receiving means which receives a question sent from a questioner-side terminal 3 to a server 2 via a communication network 1, an answerer selecting means which selects an answerer matching the question contents, a question request means which mails the question to the answerer-side terminal of the selected answerer, an answer receiving means which receives answer mail from the answerer, an answer sending-back means which sends the answer back to the questioner, and a charge collecting means which collects the charge from the questioner. The question is answered by the answerer matching the question contents, so even when it is the question which is individual and specific concerned with real estate, medical science, etc., an expert gives an adequate answer, so that the questioner can have the adequate answer to the question.

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